



06-Oct-05

PO Box 398  
Knoxfield  
VIC 3180  
Phone: (1800) 302 351  
Fax: (1800) 800-636

Canberra ACT 2601

Dear Ms

Q537WP5028

Thank you for moving with our Removal Service.

We are always very interested in feedback regarding the quality of your Removal.

If you wish to make a comment, please complete the Quick Questionnaire below and return it to us FREE, addressed to:

Removal Services  
Reply Paid 398 (No Postage Stamp Required)  
KNOXFIELD VIC 3180

- 1. Was the driver on time?  Yes/No
- 2. Was the removal crew friendly and well presented?  Yes/No
- 3. Were your possessions treated gently and efficiently?  Yes/No
- 4. Can you suggest any improvements or alterations?  Yes/No

*I nearly missed out because Canberra was not listed on the website. Canberra has a very mobile workforce including university staff, defense, diplomatic & public IT contracting.*

- 5. Will you be recommending us?  Yes/No

- 6. How did you hear about us?

*Internet search, most of the others did not offer a good choice of days being able to move on that day was a big bonus to me.*

- 7. Other Comments?

*Excellent crew leader, really knew how to pack & mentored the less experienced boys. Lots of lifts & trolleys. He let me know what was going on & was also careful of the walls etc. I move quite often & wish I had heard of your service before. Thanks to your team at the office as well, all in all a stress free move!*